

# Memo

Kingsey Falls, Qc, March 25, 2020

**Subject: Cascades' Operations Deemed Essential by the Governments**

Dear Customers:

As you know better than anyone, Cascades manufactures products that play an essential role in the daily lives of families and in its customers' supply chains. We make a difference in the lives of many of our fellow citizens, through our recovery and recycling activities, our hygiene products and our packaging, which allows for the transportation, protection and preservation of many essential goods, especially food.

Over the past few days, several U.S. states and Canadian provinces have taken steps to restrict the activities of certain businesses and organizations in order to contain the spread of COVID-19.

**Today, we would like to inform you that, in each of these cases, all of Cascades' operations have been on a list of exceptions. They were deemed "essential" or "necessary to sustain life."** In other words, our operations must continue in order to make life easier for citizens and other businesses deemed essential. Other jurisdictions are expected to follow suit in the short term. We continue to monitor the situation on a daily basis.

As a result, we will continue to operate to meet our commitments to our customers and the consumers who depend on them. To date, our operations have not been significantly disrupted by the pandemic and our facilities continue to operate at full capacity despite the challenges posed by the current situation.

Because our priority remains the health and safety of our employees, we are also working tirelessly to provide them with a healthy work environment. As listed in the previous communication, the preventive measures put in place to reduce the risks to our employees are numerous: social distancing in the workplace, policy of restricting travel and plant visits, increase in the number of cleanings and disinfections of the work environments, etc.

We have also put in place an intervention protocol based on the recommendations of public health organizations and our Health Centre of Expertise in order to respond quickly and effectively when necessary.

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We would like to thank you once again for the trust you have shown us. In these difficult times, we are happy to join forces with you to serve the needs of our fellow citizens.

Together, we can make a difference.



Hugo D'Amours  
Vice-President, Communications and Public Affairs  
Cascades